



ELAO TEST

FREQUENTLY ASKED QUESTIONS (FAQ)

Please read the following questions and responses carefully if you have any concerns or queries about the eLAO test. The FAQs are grouped into three sections:

- Understanding the eLAO test
- Placement in the language groups
- Problems related to the test code or the online platform

UNDERSTANDING THE ELAO TEST

Why do I have to take the eLAO test?

The eLAO test is a language assessment tool used by the university to place students in the relevant group for their language TDs depending on their level. We recommend that students take the test without using any assistance so that they can join a group that corresponds to their real level.

On which linguistic competences will I be assessed?

You will be evaluated according to four skills: grammatical structures, general active vocabulary, general passive vocabulary and listening comprehension.

I have completed the test and my evaluation report indicates B1 (25). What does this mean?

The eLAO test generates an analysis report based on the European scale (A1, A2, B1, B2, C1 and C2) and gives an increment per level (0, 25, 50 and 75). You can have access to the assessment grid from the Common European Framework of Reference for Languages (CEFR).

I have already taken a language test (TOEIC, etc.) and I know that my level is B2 (or another one), do I still need to take the eLAO test?

Yes, you do. By ensuring that all students are evaluated in the same way, the eLAO test enables us to put you in the right group corresponding to your level.

Is the eLAO test an official test?

It has no official recognition and it is used only for assessment purposes so that you can be placed in the relevant language group. If you have to justify your language level, it is recommended that you take an official certification that is internationally recognized such as TOEIC, English Cambridge certificate, DELE in Spanish, etc.

PLACEMENT IN THE LANGUAGE GROUPS

I haven't received my student card yet. Should I take the test?

You must take it. You have to respect the official schedule relating to the date of enrolment at the university. If you have not received your identification number yet, you can find your student number written on your enrolment form or on your certificate of school attendance. Your test code is indicated on the instruction form specific to your program.

I am going to attend an exchange program next year. Should I take the test?

Students who are going to study abroad for two semesters and who thus will no longer have language classes in Toulouse do not need to take the test.

I already took the eLAO test last year. Should I take the test again?

- **Be careful:** Only results from an eLAO test taken last year for level group assessment purposes can be taken into account. If the previous tests were taken apart for any other purpose (CRL, TOEFL preparation, etc.), they cannot be taken into consideration. Therefore, you need to take the test again.
- If you took the eLAO test before the testing period deadline last year and you were placed in a group corresponding to your level, you do not need to take the test again (except for students in Economics, who need to take the test).
- If you have taken the eLAO test outside the testing period or if you were placed in a group without a level, you have to take the eLAO test.

I already took the test last year but the group level did not suit me.

If you believe that your language level has changed, you can take the eLAO test again (although your previous result will be kept on file).

I have taken the test but I am not satisfied with the result. Should I take the test again?

No, you cannot take the test again. You will be placed in a group according to the level you obtain.

What should I do with the test result?

Your result will be automatically recorded in our University database. We would advise you to keep a copy of your PDF file in order to save the result.

The deadline to take the test has passed and I have not taken the test yet. What should I do?

The test result cannot be taken into account once the deadline has passed. You will be put in a group without any level and your language mark might be lowered (i.e. in Economics).

PROBLEMS RELATED TO THE TEST CODE OR THE ONLINE PLATFORM

My test code is not working. What should I do?

- Check that you have taken the test during the time period corresponding to your enrolment date. Please refer to the [instruction form](#) which indicates the period of time in which to do it.
- Check that you have used the right code structure according to your program. Please refer to [the instruction form](#) relative to your schedule.

An error message appears on the screen: the user code is not valid

If you have already completed the test once, your result will have been recorded and your code will no longer be valid.

If you have not finished your test, you may connect to the eLAO test with the same code and finish it.

The test does not work on my phone.

This is normal, as the test only works on a PC or a tablet.

I have taken the test for my first language and I am not able to take it for my second language. What should I do?

If you are in L1, L2 or L3 TSM and you have to take the test for two languages (English and Spanish only, as there are no tests for German or Italian), you should have received two different codes. Please refer [to the relevant instruction form](#).

I have used my first language code to take the test in the second language. What should I do?

It does not matter. The main point is that you take the test for each language (English and Spanish only, as there are no tests for German or Italian).

I was taking the test and I stopped it before finishing. What should I do?

You can return to your test at any time with the same identification codes. You will be reconnected at the point at which you left off.

I have taken the test but I have not succeeded in sending my result by email. Should I take it again?

No, you should not. If you have finished the test, your result has automatically been recorded in the database. You do not need to take it again.

I have taken the test but I have not received my result by email. How can I retrieve it?

The eLAO result emails frequently end up in the spam folder. Please check this folder of your inbox, as you are likely to find your result email there.

YOU DIDN'T FIND THE ANSWER TO YOUR QUESTION?

Please contact crl@ut-capitole.fr and be sure to include your student number, year, program, surname and first name in the message.